

TASK #6

Problem Solving

Directions: Offer a solution to each "Possible Park District Situation." Try to be fair and logical when making judgments and choosing priorities.

Possible Park District Situation #1: You are selling pool passes alone at the pool starting Monday at 1:00 PM. The first 150 passes include a \$10.00 gift certificate at the snack bar. At 1:00, there are over 200 people in line. The tenth person in line wants to buy 142 passes for a day care. The people in line who hear this become very angry and vocal. They insist that you cannot give this person all the remaining free passes. What are you going to say and/or do?

Possible Park District Situation #2: It is your job to both schedule and cancel softball games. On Tuesday, it rained from early morning until about 2:00 PM at which time you called the night's games off. At about 5:30, the sun came out and the night began to look promising. In your opinion, the diamonds were still unplayable. However, "Jim" phones you and calls you several foul names because you have cancelled the games, and it is a lovely evening. What are you going to say and/or do?

Possible Park District Situation #3: You are working with a partner who takes a cigarette break every five minutes when there is no supervisor around. You do not like working with her because the two of you never get as much done as you should, and the supervisor is always asking why you are so slow. You do not want to be a tattletale. What are you going to say and/or do?

Possible Park District Situation #4: You overheard your superior talking about firing one of your friends because he has been stealing tools from the shop. You know your friend would stop stealing if he had any idea they were onto him. You believe your friend is really a good guy who simply needs some guidance so you would like him to get another chance. What are you going to say and/or do?

Possible Park District Situation #5: You love to play golf, but you cannot afford a golf pass. A friend of yours works in the office. She has access to all the season tickets. She gives you a birthday card with a season golf pass tucked inside. You really want the pass, but you are sure she has taken the pass without paying because she does not have the money to give you such an expensive birthday gift. What are you going to say and/or do?

Possible Park District Situation #6: You are a lifeguard. Your boyfriend comes to the pool every day and spends a lot of time by your chair trying to talk to you. You are afraid you will lose your job if you talk to him; and you are afraid you will lose your boyfriend if you don't talk to him. What are you going to say and/or do?

Possible Park District Situation #7: You have been working for the Park District maintenance department for two years. When you started, you were assured that your allergy to paint would not be an issue because there were many other things you could do. A month ago, a new maintenance supervisor was hired. She insists that all employees will be required to paint for the first two weeks in May. What are you going to say and/or do?

Possible Park District Situation #8: You are mowing lawn in Taylor Park when you find a large bundle of cash--about \$2000.00. You are totally alone. What are you going to do?

Possible Park District Situation #9: You work for the park district. On your day off, you are on a picnic with your family when you notice a group of young kids who are breaking picnic tables. What are you going to say and/or do?

Possible Park District Situation #10: You have built a new garage. You work for the park district and you really like the color of paint you have been using at work for the picnic tables so you bought the same color to use on your garage. Your supervisor called you into the office and asked you where you got the paint for your garage. How do you feel about his question? What are you going to say?