TABLE 1List of Skills and Their Steps that Students Need In Their Repertoire

How To Follow Instructions

- I. Look at the teacher.
- 2. Say, "OK."
- 3. Begin the task immediately.
- 4. Check back when necessary.

How To Get Teacher's Attention

- 1. Look at the teacher.
- 2. Raise your hand (if teacher's back is to you, say teacher's name once using a pleasant voice tone).
- 3. Wait for acknowledgment by the teacher.
- 4. Say your statement using a pleasant voice tone.

How To Accept "No" for an Answer

- 1. Look at the person.
- 2. Say, "OK."
- 3. No arguing, whining, pouting, and so on.
- If you do not understand why, ask calmly for a reason.
- 5. If you disagree or have a complaint, make arrangements to talk about it later.

How To Accept Feedback

- 1. Look at the person.
- 2. Say, "OK."
- 3. No arguing, whining, pouting, and so on.

How To Disagree Appropriately

- 1. Look at the person.
- 2. Use a pleasant voice tone.
- 3. Make a concern/empathy statement.
- 4. State disagreement specifically.
- 5. Give a rationale.
- 6. Say, "Thank you."

How To Make a Request

- 1. Look at the person.
- 2. Use a pleasant voice tone.
- 3. State the request specifically.
- 4. Say, "Please."
- 5. Say, "Thank you," after request is granted.

How To Make a Decision

- Think about the problem that requires you to make a decision.
- 2. Think about possible decisions you could make.
- Gather accurate information about these possible decisions (use more than one source);
- 4. Make the best decision.

How To Resist Peer Pressure

- Y. Look at the person.
- 2. Use a calm pleasant voice tone.
- 3. Thank him or her for including you.
- 4. Explain that you do not want to participate.
- 5. Offer an alternative activity.
- 6. Continue to refuse to participate (if necessary, walk away).

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